### **Emergency Room, Urgent Care or Hotline?**

### Go to EMERGENCY when you have:

- Difficulty breathing, shortness of breath.
- Sudden chest or upper abdominal pain or pressure lasting 2 minutes or more.
- Fainting, sudden dizziness, weakness.
- Sudden blindness, vision changes or severe headache.
- Difficulty speaking or walking; numbness or sudden weakness of any part of the body.
- If a baby or elderly person has a fever of over 102°.
- High fever with a rash.
- Bleeding that won't stop with direct pressure from mouth, nose, vagina, bottom or any wound.
- Vaginal bleeding while pregnant.
- Head injury, possible concussion.
- Severe or persistent vomiting or diarrhea.
- Coughing or vomiting blood.
- Broken or dislocated bones that protrude through the skin.
- · Severe burns.
- Allergic reaction, especially difficult breathing.
- Poisoning or drug overdose.
- Delusion, confusion or changes in mental status.
  Suicidal or homicidal feelings.
- Sudden onset of a medical condition.

## Use a COMMUNITY CLINIC or URGENT CARE when:

- A medical condition started slowly.
- The patient is generally in good health.
- The patient can drive themselves.
- Check-up after minor traffic accident.
- Sprained bones or muscles where bone does not protrude from skin.
- Broken fingers or toes (unless partially or fully amputated).
- Flu-like symptoms or common colds.
- Cough, runny nose, sore throat, congestion.
- Pain while urinating.
- · Mild asthma.
- · Rash without a slight fever.
- · Fever with a small rash.
- Minor cuts that stop bleeding with pressure.
- Visit an Urgent Care Clinic when your condition is beyond the scope or availability of your regular primary care provider or if the condition is not severe enough to warrant a trip to the emergency room.

# Call your INSURANCE company's hotline when:

- You are unsure if a problem is serious.
- You need clarification about symptoms.
- You have questions about medications.
- You need advice about deciding on an Emergency Room, Community Clinic, or Urgent Care.
- It's nighttime, weekend, or after normal business hours.

Know ahead of time the extent of your health insurance coverage—what is covered and what is not.



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9001 Wakarusa St., La Mesa, CA 91942 www.grossmonthealthcare.org

### Neighborhood Healthcare

855 E. Madison Ave., El Cajon, CA 92020 (619) 440-2751

### Neighborhood Healthcare

10039 Vine St., Lakeside, CA 92040 (619) 390-9975

### La Maestra Community Health Care, El Cajon City Medical Clinic

165 S. First St., El Cajon, CA 92019 (619) 312-0347

### La Maestra Community Health Care, El Cajon City Dental Clinic

183 S. First St., El Cajon, CA 92019 (619) 328-1335

#### La Maestra Health Care, Lemon Grove Medical & Dental Clinic

7967 Broadway, Lemon Grove, CA 91945 Medical: (619) 741-7423 Dental: (619) 741-3045

### **Grossmont Spring Valley Family Health Center**

8788 Jamacha Road, Spring Valley, CA 91977 (619) 515-2555

Information verified May 2011.

## Save time and money by going to a Community Clinic or Urgent Care\* instead of a Hospital Emergency Room.

No appointment needed, convenient locations, extended hours, expanded services, cost efficient. Avoid wait-times at the ER and receive comprehensive excellent care.

\*For locations of Urgent Care clinics in the Grossmont Healthcare District, please visit www.grossmonthealthcare.org

### Lemon Grove Family Health Center

7592 Broadway, Lemon Grove, CA 91945 (619) 515-2550

#### Chase Avenue Family Health Center

1111 W. Chase Avenue, El Cajon, CA 92020 (619) 515-2499

### Southern Indian Health Council Alpine Clinic

4058 Willows Road, Alpine, CA 91901 (800) 400-1189

### Southern Indian Health Council Campo Clinic

36350 Church Road, Campo, CA 91906 (800) 400-1189

#### Southern Indian Health Council, Substance Abuse Programs, Outpatient Facility

8 Crestwood Place, Boulevard, CA 91905 (800) 400-1189

### Mountain Health & Community Services, Family Medicine 1620 Alpine Blvd., Alpine, CA 91901 (619) 445-6200

Mountain Health & Community Services, Family Medicine 31115 Highway 94, Campo, CA 91906 (619) 478-5311

#### Volunteers in Medicine

1457-1/2 E. Madison Ave., El Cajon, CA 92019 (619) 440-4591

### Sycuan Medical/Dental Center

5459-C Sycuan Road, El Cajon, CA 92019 (619) 445-0707